INJURY AND ILLNESS PREVENTION PROGRAM



University of California Santa Cruz

Departmental Policy for Compliance with California Code of Regulations 8-3203

INJURY AND ILLNESS PREVENTION PROGRAM DEPARTMENTAL PLAN

TABLE OF CONTENTS

Statement of Purpose 1				
Authority and Responsibility2				
Compliance with Safe Work Practices 3				
Communicating Safety Issues				
			Safety	and Health Training 8
			Record	keeping and Documentation 9
			IIPP Re	esponsibility and Hazard Correction Diagram 10
Appen	dices:			
A.	Departmental Designation of Responsible Persons			
B.	Periodic Inspection/Audit Schedule			
C.	Recordkeeping Documentation Requirements			
D.	Inspection Checklists			
	(1) General Facility			
	(2) Offices			
E.	Hazard Identification and Correction Form			
F.	Hazard Alert Form			
G.	Supervisor's Accident Investigation and Report of Work Injury (example copy)			
H.	Training Forms:			
	(1) Training Needs Identification and Tracking			
	(2) Group Safety Training Record			
	(3) Individual Safety Training Record			
	(4) New Employee Orientation and Training Record			
	(5) Training Matrix			
I.	Hazard Evaluation Guidelines			
	(1) Custodial Operations			
	(2) Offices			
	(3) Receiving Areas, Storerooms, and Stockrooms			
	(4) Shops			
	(5) Mechanical/Boiler Rooms			
	(6) Kitchens			

STATEMENT OF PURPOSE

The intent of the Injury and Illness Prevention Program legislation is to reduce work-related injuries and illnesses in the workplace. The mechanism for accomplishing this intent is by requiring employers to formalize and document compliance with existing health and safety requirements, and to establish a framework for developing and implementing new programs. Examples of programs that should be addressed within the scope of this organizing program include Hazard Communication, Laboratory Safety/Chemical Hygiene, Office Safety, Campus Emergency Operations and Disaster Preparedness Plans, Fire Prevention, Shop Safety, as well as Personal Protection Equipment programs and other health and safety-related policies and procedures.

The Injury and Illness Prevention Program is required by California Senate Bill 198 and implemented under the California Code of Regulations, Title 8, Chapter 4, Section 3202. A master Injury and Illness Prevention Plan (IIPP), outlining goals and specific modes of implementation, is maintained by the Environmental Health and Safety Office (EH&S). However, primary responsibility for the program resides with Unit Heads and Department Supervisors; therefore, each department at UCSC will have and maintain its own written Injury and Illness Prevention Program. EH&S will be available to assist you with this process.

POLICY

The University of California, Santa Cruz is committed to maintaining a safe environment for its students, academic appointees, staff, visitors, and members of the general public. Further, it is dedicated to minimizing the impact of its operations on the environment surrounding its campuses and laboratory sites.

The University meets these policy objectives by:

Complying with applicable regulations, safety and health consensus standards, and practices generally accepted by experts in the field.

Conducting its operations and activities in a safe manner to minimize the risk of injury to people and minimize property damage at all locations where University operations occur.

DEFINITION OF RESPONSIBILITIES

- The <u>Chancellor</u> has ultimate responsibility and authority for implementing and enforcing the Campus Injury and Illness Prevention Plan.
- The <u>Vice Chancellors</u> are directly responsible for ensuring that units under their authority comply with the campus Injury and Illness Prevention Plan and the environmental health and safety policy.
- Deans, Unit Heads, Board Chairs, Principal Investigators and Supervisors are accountable for establishing and maintaining programs to ensure compliance within their areas and maintaining a safe and healthy environment.
- The **Environmental Health and Safety Office** is responsible for monitoring safety education programs as well as developing programs to ensure compliance with campus environmental health and safety policy. EH&S is authorized to inspect all areas of the campus.
- <u>All employees</u> are responsible for knowing the applicable safety and health regulations governing the activities they carry out and are accountable for complying with those regulations.

AUTHORITY AND RESPONSIBILITY

REQUIREMENT

Effective July 1, 1991, every employer shall establish, implement and maintain an effective Injury and Illness Prevention Program. The Program shall be in writing and shall...(1) Identify the person or persons with authority and responsibility for implementing the Program. (8 CCR Section 3203(a)(1).

IMPLEMENTATION

Written Program

The Department's Injury and Illness Prevention Program must be based on a written document that addresses the minimum elements of the standard.



This document, in conjunction with use of the appendices, constitutes the written IIPP for this UCSC Department.

Designation of Person or Persons with Authority and Responsibility

The standard clearly requires the Injury and Illness Prevention Program to identify a person or persons with the <u>authority</u> and <u>responsibility</u> for making necessary corrections and implementing the Injury and Illness Prevention Program. The intent of the standard is to designate a person in management as the person responsible for the Program.

The department head or unit supervisor is the individual identified as having primary responsibility for the IIPP in their department. This individual may elect to delegate authority for implementing the program; however, this delegation will not eliminate their personal responsibility for the program. Appendix A provides a mechanism for documenting the various levels of authority and responsibility expected within a unit.

Summary of Manager/Supervisor responsibilities under the IIPP

1. Establish responsibilities and designate person(s) with responsibility for implementing the IIPP for this department.



Complete the <u>IDENTIFICATION OF RESPONSIBLE PERSONS</u> form in Appendix A and forward a copy to EH&S.

- Develop methods to ensure compliance with provisions of the Injury and Illness Prevention Program.
- Identify training needs and implement training programs for current employees, new employees, and when new hazards are introduced or employees are given new job assignments.
- 4. Conduct scheduled inspections and develop methods to identify health and safety hazards.
- 5. Conduct accident investigations and initiate procedures to eliminate identified hazards.
- 6. Maintain records of all IIPP program elements for the time periods specified in Appendix C.

Summary of Employee responsibilities under the IIPP

- 1. Participate in the Injury and Illness Prevention Program by becoming familiar and complying with provisions of the plan.
- 2. Work in a safe, responsible manner and in accordance with health and safety training.
- 3. Report unsafe conditions or potential hazards.

COMPLIANCE WITH SAFE WORKPLACES

REQUIREMENT

The Program shall ...(2) Include a system for ensuring that employees comply with safe and healthy work practices. Substantial compliance with this provision includes recognition of employees who follow safe and healthful work practices, training and retraining programs, disciplinary action or any other such means that ensures employee compliance with safe and healthful work practices.. (8 CCR Section 3203(a)(2).

IMPLEMENTATION

The University of California Santa Cruz Policy on Environmental Health and Safety requires all employees to be knowledgeable of, and accountable for complying with applicable safety regulations governing specific job duties or activities they are assigned to carry out. Supervisors are responsible for ensuring their employees are informed about and comply with health and safety responsibilities and provisions of the IIPP.

The system this department uses for ensuring compliance with safe work practices and provisions of the IIPP include:

Methods

Х	Implementing and enforcing existing personnel policies and collective bargaining agreements concerning employee recognition and discipline.
Χ	Training Programs
	Other:

References

Refer to appropriate university personnel policies and collective bargaining agreements for specific information on recognition and disciplinary action. Questions concerning these issues may be directed to the Employee and Labor Relations Office.

COMMUNICATING SAFETY ISSUES

REQUIREMENT

The Program shall...(3) Include a system for communicating with employees in a form readily understandable by all affected employees on matters relating to occupational safety and health, including provisions designed to encourage employees to inform the employer of hazards at the worksite without fear of reprisal. Substantial compliance with this provision includes meetings, training programs, posting written communications, a system of anonymous notification by employees about hazards, labor/management safety and health committees, or any other means that ensures communication with employees...(8 CCR Section 3203(a)(3).

IMPLEMENTATION

Communication

The department must devise a system for communicating with its employees on safety and health issues that affords employees the opportunity for meaningful and reprisal-free input to the program. The department's communication program must meet the following objectives:

- 1. Effectively communicate safety rules, job-specific hazards, and other information on occupational hazards in an understandable manner. This requirement applies to both clarity and language if non-English speaking employees are in the workforce.
- Effectively explain the requirements to comply with safe work practices, including mechanisms for recognition of compliance and disciplinary actions for violations.

Methods

This department uses the following methods for facilitating safety and health communication:

Х	Encourages employees to report workplace hazards to their supervisors and informs them
	of their right, if they feel it is necessary to report anonymously to avoid reprisals, to do so by using the "Hazard Alert" form in Appendix F.
Х	Maintains designated safety and health bulletin board(s) or other areas where safety forms, such as the <i>Hazard Alert</i> form, Cal-OSHA poster, emergency procedures, MSDS locations, etc. are available to employees. The department IIPP coordinator designated on the <i>IDENTIFICATION OF RESPONSIBLE PERSONS</i> form has been appointed to keep the information current and to act as liaison to EH&S.
Χ	Training Programs
	Staff Meetings
	Written Communications (memos, email, newsletters, signage, pamphlets, binders etc.)
	Department Safety and Health Committee
	Other methods include:

IDENTIFYING WORKPLACE HAZARDS

REQUIREMENT

The Program shall...(4) Include procedures for identifying and evaluating workplace hazards including scheduled periodic inspections to identify unsafe conditions and work practices. Inspections shall be made to identify and evaluate hazards.

- (A) When the Program is first established;
- (B) Whenever new substances, processes, procedures, or equipment are introduced to the workplace that represent a new occupational safety and health hazard:
- (C) Whenever the employer is made aware of a new or previously unrecognized hazard. (8 CCR Section 3203 (a)(4).

IMPLEMENTATION

Inspections

Appendix B "Periodic Inspection/Audit Schedule" contains the campus master schedule for required periodic inspections under the IIPP. You may add areas to the list or increase the frequency of inspections. Please notify EH&S of changes you want to make to the Periodic Inspection/Audit Schedule.

Appendix I "Hazard Evaluation Guide" is designed to help identify some of the more common hazards in specific types of work areas. Reviewing the guide will help prepare individuals to use the appropriate facility inspection checklists contained in Appendix D "Inspection Checklists." The checklists provide an excellent means of documenting required facility inspections and are a mandatory component of this IIPP. You may use and alter the checklists provided or develop inspection forms more specific to your needs.

EH&S will also perform inspections of University locations on request or in response to employee complaints, and conduct periodic audits of your Departmental Injury and Illness Prevention Program. These audits should be filed as part of this IIPP.

Methods

]	This department identifies workplace hazards by conducting scheduled periodic inspections in accordance with the <i>Periodic Inspection/Audit Schedule</i> identified by Appendix B.
	This department identifies workplace hazards by use of the Hazard Alert form.
	Other methods include:

PROCEDURES FOR CORRECTING UNSAFE OR UNHEALTHY CONDITIONS

REQUIREMENT

The Program shall...(6) Include methods and/or procedures for correcting unsafe or unhealthy conditions, work practices, and work procedures in a timely manner based on the severity of the hazard:

- (A) When observed or discovered; and
- (B) When an imminent hazard exists which cannot be immediately abated without endangering employee(s) and/or property remove all exposed personnel from the area except those necessary to correct the existing condition. Employees designated to correct the hazardous condition shall be provided the necessary safeguards. (8 CCR Section (a)(6).

IMPLEMENTATION

Periodic inspections and use of the *Hazard Alert* form provide methods of identifying existing or potential hazards in the workplace. Each department is responsible for developing mechanisms to correct hazards as they are identified.

Methods

This department uses the following methods to correct hazards or unsafe conditions identified in this workplace:

X	activity creating an imminent hazard. The activity may only be resumed with approval from EH&S in consultation with the appropriate Vice Chancellor, Dean, Unit Head, or Board Chair.
X	Hazards that are readily correctable shall be remedied as soon as reasonably possible through normal departmental procedures.
X	Hazards which are not immediately correctable (or completed within 30 days) shall be reported to EH&S. EH&S shall assist departments with initiating corrective action and ensure that appropriate interim measures are implemented until such time as the hazard is eliminated.
X id	Correction of workplace hazards shall be documented and tracked from initial entification through elimination using the "Hazard Identification, Evaluation, and Correction Verification" form found in Appendix E, or other documentation as appropriate to the scope and complexity of the incident and its resolution.
	Other methods include:

PROCEDURES FOR INVESTIGATING INJURIES AND ILLNESSES

REQUIREMENT

The Program shall..(5) Include a procedure to investigate occupational injury or occupational illness (8 CCR Section (a)(5).

IMPLEMENTATION

Departmental Responsibility

The "Supervisor's Accident Investigation & Report of Work Injury" form Appendix G, must be completed and a copy forwarded to EH&S when an occupational injury, illness, or accident occurs. Steps taken to eliminate the cause of the injury, illness, or accident, are documented with the Hazard Identification, Evaluation, and Correction Verification form.

Workers' Compensation Claim Reporting Procedures must be implemented when you have knowledge of an injury or illness. California law requires that each industrially injured employee receive an "Employee Claim for Workers' Compensation Benefits" form within one working day of the time an injury is reported to the employer. If you cannot personally provide the form to the employee, you should mail it to them. Contact UCSC Risk Services if you need help with Workers' Compensation-related issues.

Environmental Health and Safety's Responsibility

Each accident, injury, or illness reported to EH&S is reviewed for an appropriate course of followup action. EH&S will respond to specific requests for assistance as resources permit, however, primary responsibility for identifying, investigating, correcting, and documenting workplace situations which result in injury or illness rests with the department.

Methods

This department uses the following methods to investigate occupational injuries and illnesses that occur in this workplace:

X	Documents findings related to occupational injuries or illnesses using <i>Supervisor's Accident Investigation & Report of Work Injury</i> form.
X	Documents and tracks hazards associated with injuries and illnesses with the <i>Hazard Identification, Evaluation, and Correction Verification</i> form.
	Other methods include:

SAFETY AND HEALTH TRAINING

REQUIREMENT

The Program shall...(7) Provide training and instructions:

- (A) When the program is first established;
- (B) To all new employees;
- (C) To all employees given new job assignments for which training has not previously been received;
- (D) Whenever new substances, processes, procedures or equipment are introduced to the workplace and represent a new hazard;
- (E) Whenever the employer is made aware of a new or previously unrecognized hazard; and,
- (F) For supervisors, to familiarize them with the safety and health hazards to which employees under their immediate direction and control may be exposed. (8 CCR Section 3203(a)(7).

IMPLEMENTATION

Supervisors must ensure training requirements of the IIPP are fulfilled since they have direct responsibility for: (1) being familiar with safety and health hazards to which their employees may be exposed, (2) being able to recognize these hazards and the potential effects specific hazards may have on their employees, and (3) the rules, procedures and work practices for controlling exposure to hazards. Supervisors must convey this information to employees through setting a good example, by providing clear instructions, and ensuring employees fully understand and follow safe procedures.

DOCUMENTATION

Written documentation of safety training is required. You must include the name of the person trained, training dates, type(s) of training and a description of how the training was provided. These records must be maintained as part of the IIPP for a minimum of three (3) years.

The training forms in **Appendix H** have been designed to assist you with assessing training needs, documenting training activities, and tracking new hires. You should complete a *Training Needs Identification Worksheet* for each employee or job class. You should also ensure each employee has had the opportunity to read and review this IIPP and sign the *Employee Orientation* sheet in the appendix. A training matrix is also included to help you determine what hazards in the workplace will trigger specific training requirements.

Methods

Safety and health training requirements identified in above elements (A) through (F) for employees in this department are accomplished through:

Х	Use of training needs identification and documentation aids contained in Appendix H and in conjunction with various training formats including one-on-one, or group training sessions.
	Other methods include:

RECORDKEEPING AND DOCUMENTATION

REQUIREMENT

- (b) Records of the steps taken to implement and maintain the Program shall include:
 - (1) Records of scheduled and periodic inspections required by subsection (a)(4) to identify unsafe conditions and work practices, including person(s) conducting the inspection, the unsafe conditions and work practices that have been identified and action taken to correct the identified unsafe conditions and work practices. These records shall be maintained for three (3) years; and
 - (2) Documentation of safety and health training required by subsection (a)(7) for each employee, including employee name or other identifier, training dates, type(s) of training and training providers. This documentation shall be maintained for three (3) years. (8 CCR Section (b).

IMPLEMENTATION

Recordkeeping as a means of demonstrating compliance is essential. All documentation regarding training, inspections, accident investigations, and hazard correction must be filed with the IIPP. Appendix C summarizes recordkeeping requirements for the IIPP and as a minimum these records must be maintained for at least three years.

The system developed for this Injury and Illness Prevention Program is based on a concept that should dramatically simplify the documentation burden on departments, especially those with a small workforce or uncomplicated, low-hazard workplace.

Methods

Χ	Records are maintained in accordance with the guidelines in Appendix C.
Х	Records for this department are maintained in the following locations:

IMPLEMENTATION FLOWCHART

IIPP RESPONSIBILITY AND HAZARD CORRECTION DIAGRAM

The flowchart below illustrates fundamental responsibilities and lines of authority for implementing the Injury and Illness Prevention Program (IIPP). Both the employer and employees have responsibilities for ensuring a safe and healthful workplace under the IIPP. Hazards identified in the workplace can be corrected at any level beginning with employees and eventually culminating with the Chancellor. If resources to correct hazards are unavailable, requests for assistance must be made to the next higher level of management. The UCSC Campus Safety Committee plays an important role by being in a position to review hazard correction requests from all segments of the campus community. The Committee uses this information to prioritize hazards and make recommendations to the campus administration on corrective actions.

